



Property & Rating

TechnologyOne Property & Rating

Do you want to increase the ability of your organisation to anticipate and meet the rapidly changing needs of the new self-service, customer-centric model for local authorities?

TechnologyOne Property & Rating can help you deliver exceptional customer service through a fully integrated and flexible application. Designed to maximise your organisation's resources, it simplifies and streamlines business processes, allowing you to invest your time where it is most valuable.

What makes the Property & Rating solution so powerful is the way it manages land, people, property and addresses. All the information you need is located within one central and easily accessible location. Sophisticated search capabilities and instant information retrieval enable you to make timely and informed decisions.

In addition to the revenue and regulatory elements of the solution, TechnologyOne Property & Rating is totally integrated with other TechnologyOne solutions and third party products. This integration gives you a bird's eye view of information from across your organisation, including the management of financials, works, assets and human resources and payroll.

By increasing the efficiency of your organisation and capitalising on your resources through the use of highly intuitive enterprise software solutions, you will be able to deliver the best service possible to your community, meeting increasing expectations and using technology as the catalyst for change.



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A solution to meet the changing needs of Local Government

TechnologyOne Property & Rating facilitates connection with your stakeholders through the internet and various eServices. In recent times there has been a growing trend moving towards a self-service, customer-centric model for local authorities.

TechnologyOne Property & Rating facilitates this through rate payment, application lodgement and ordering services online. As stakeholders embrace online interaction with councils, the benefits of streamlined processes will be realised through increased efficiencies and decreased administration costs.

Now is the time to realise the benefits of TechnologyOne Property & Rating. Your organisation deserves a solution that supports sustainability, meets the needs of stakeholders and addresses the challenges associated with a diverse and changing community.



TechnologyOne and Local Government

TechnologyOne's relationship with the Local Government sector spans more than 15 years. We understand the challenges and pressures councils face to keep pace with legislative changes and the growing demand for eGovernment and online services.

TechnologyOne now partners with more than 220 local government and water authority customers across Australia and New Zealand. Over five million rates notices are produced every year using TechnologyOne Property & Rating, representing almost a third of all ratepayers in the region. TechnologyOne has the expertise to provide you with an integrated suite of best in class, market-leading, solutions that will work across all areas of your organisation.

Solution Benefits

Future-proofed

TechnologyOne is committed to providing you with long term technology security and protecting your return on investment. Our customers benefit from a simple, seamless and straightforward technology upgrade path.

Easy to use

Our solutions are designed to recognise roles and workplaces. An individual's experience is customised to suit their unique information requirements.

Increased functionality

In order for councils to fulfil their role as leaders and providers for the community, they need intuitive and modern software solutions that facilitate effective interaction with their communities. TechnologyOne's Property & Rating solution provides a range of eServices that enable community self service.

Total Solution

TechnologyOne offers best in class solutions across many application areas and have a number of complementary solutions that can further increase the effectiveness of your organisation.

Scalable

TechnologyOne's Property & Rating solution and the other modules in the enterprise suite can be implemented to suit a council's size.

Proven track record

Our partnership with the local government sector has spanned more than 15 years allowing us to develop products that feature rich functionality and meet your specific needs.

Total Integration

TechnologyOne Property & Rating integrates with other TechnologyOne enterprise solutions and third party products.

Mobility

TechnologyOne Mobility Solutions partners the intuitive Property & Rating solution with mobile 'smart devices' to promote a productive mobile experience for users taking solutions to the field. The mobility framework allows offsite workers to utilise the functionality of TechnologyOne Property & Rating directly, enabling them to automatically complete work requests at the site of the job. The mobility application is a simplified, smart client application, which is able to operate in an online or offline mode.

Connected Intelligence (Ci)

Connected Intelligence (Ci) is TechnologyOne's current technology platform that sets the standard in the future direction of enterprise business software solutions. Ci marries the best of client server and web technology, combining a simple and easy to deploy solution with a rich user interface.

Based on an internet architecture, Ci allows you to swiftly and automatically implement any TechnologyOne solution across your organisation. It also enables deployment to the wider community easily and seamlessly, promoting community interaction with councils via the web and a range of purpose built eServices.



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